

Electronic Policy Delivery from Protective Life

Congratulations on your decision to purchase life insurance. Your agent has requested that your new policy be delivered to you through Protective Life's Electronic Policy Delivery (EPD) system. **EPD will allow you to:**

- Register for 24/7 online access to your policy
- Review and sign any necessary documents
- Make your first premium payment (if needed)
- Download your policy for your records

All from your personal computer.

How It Works:



Once your policy is issued, you will receive an email from epdcustomer@protective.com including a link to the secure site where you can access your life insurance policy and related information.



After following the online registration instructions, you will be asked to review and electronically sign any applicable policy documents. If you have any changes or questions regarding the documents, simply click the "Questions or Corrections" button and contact your agent.



If needed, you will also have the ability to make your first premium payment online.



Download your policy for safekeeping and printing.



Please note: you will need to complete the electronic delivery process within 10 business days of receiving your email notification. Otherwise the policy will be mailed to your agent's office for delivery.

Managing Your New Policy

Once you have received your policy you may register for access to Protective Life's Online Customer Service Center at www.myaccount.protective.com. This site will provide you with ongoing access to your original policy, billing information and other services throughout the life of your policy.

Tips for Success

- Add epdcustomer@protective.com to your email address book to ensure you receive EPD notifications
- Ensure you have provided an accurate email address to your agent
- Contact your agent with any questions you have regarding the policy documents

Important Notice: Changes made to your life insurance policy after it is placed in force will be reflected in the policy detail information available via the Online Customer Service Center website. We ask that you print the Policy Summary Sheet and place it with your other important papers such as your Last Will and Testament.



Questions? For assistance with payments or general inquiries, please contact our Policyholder Services Department at 800.866.9933. For all other questions, please contact your agent.