



Simplified Critical Illness Insurance Voice Signature

Voice signature speeds up the application process for you and your clients by allowing them to sign their completed application over the phone. By providing this great customer experience, your clients can get the critical illness coverage they need sooner and you can get paid faster.

How Voice Signature Works

- 1 During the Simplified CI E-app, select “Yes” next to the question, “Would the insured(s) like to sign the application with voice signature?”
- 2 Using the toll-free number provided on the screen, conduct a 3-way phone call between you, your client and Assurity’s automated voice signature recording service. The automated system prompts you through the process.
- 3 The automated recording service reads the HIPAA authorization and collects a voice signature or verbal consent from your client.
- 4 As instructed, complete the rest of the client’s application while on the 3-way phone call.
- 5 Press any key on your phone when the E-App is complete, which prompts the automated recording service to collect a verbal agreement from your client. The recording service provides a simple series of numbers for your client to repeat back over the phone.
- 6 After the verbal agreement is collected, the automated recording system generates a unique token ID number that you enter into the E-app.
- 7 Submit the E-app, and receive an instant decision.
- 8 Assurity mails the policy one day after approval.

Assurity’s Voice Signature Recording Service is available **24 hours a day, 7 days a week.**

Have more questions? Call Assurity’s New Business Contact Center: 800-276-7619 Ext. 4264

FOR PRODUCER USE ONLY. NOT FOR USE WITH THE GENERAL PUBLIC. NOT AVAILABLE IN NEW YORK.
Policy Form Nos. I H0810 and CI 005 underwritten by Assurity Life Insurance Company of Lincoln, NE.

Assurity is a marketing name for the mutual holding company Assurity Group, Inc. and its subsidiaries. Those subsidiaries include but are not limited to: Assurity Life Insurance Company and Assurity Life Insurance Company of New York. Insurance products and services are offered by Assurity Life Insurance Company in all states except New York. In New York, insurance products and services are offered by Assurity Life Insurance Company of New York, Albany, NY. Product availability, features and rates may vary by state.