NEW BUSINESSBULLETIN



July 29, 2019 19-059

Building a Better AG Quick Ticket[®]: New Enhancements 7/29, More On Way in 2019

We've heard your feedback and are making significant improvements to AG Quick Ticket! Through 2019 we'll be releasing system updates to help provide:

- Streamlined application process
- Fewer requirement steps and touches
- Greater transparency for cases

The enhancements below are effective July 29:

Accelerated Death Benefit (ADB) Form Added

- What's New: State-specific ADB generated in all ticket cases
- Benefit: Eliminates amendment collection step before underwriting review.

Expanded Purpose of Insurance (POI) Options

- What's New: Users may choose from 30 options (2 options previously available).
- Benefit: Reduces potential underwriting delay requiring clarification of purpose for insurance.

Owner Title Added to Signature Line

- What's New: Users may note if policy owner is Company or Trust-owned.
- Benefit: Reduces possibility of delay to clarify ownership.

Improved Processing for eSignature Cases

- What's New: Application packet sent to AIG after e-signature received.
 Previously, applications were sent to AIG after the paramedical exam for all cases, regardless of the signature method.
- **Benefits:** Allows earlier case review for form compliance, replacement review and agent validation.

Look for more improvements in future updates!

AG Quick Ticket Tips & Tricks

- Encourage your client to eSign the application as soon as possible after the teleinterview. Case review now begins when eSignature is received.
- ✓ Need information on how to follow a case status by eSignature? See Bulletin 19-009: eSignature Status Now Available for AG Quick Ticket Submissions.
- ✓ Help your client be prepared for the tele-interview and exam with <u>Preparing For</u> <u>Your Telephone Interview</u> and Life Insurance Exam

For more tips and tricks, see:



AG Quick Ticket Quick Reference Guide

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